

**Dell Claim Form A**

**Current contact information:**

**Name and address under which purchase was made (if different):**

**Name:** \_\_\_\_\_  
**Address:** \_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Telephone (day):** \_\_\_\_\_

**Email address:** \_\_\_\_\_

INSTRUCTIONS: Please complete this form and mail it, along with any supporting documentation that you have to NYS Office of the Attorney General, Consumer Frauds Bureau, The Capitol, Albany, New York 12224. All forms must be completed, signed and postmarked by **December 15, 2009** to be accepted. Please attach additional sheets, as necessary, to explain or supplement your answers. If you are submitting any other Dell claim form(s) please include all forms in the same envelope.

1. What was the amount of the purchase that you financed through Dell or Dell Financial Services (“DFS”) and the date or estimated date of purchase?

Amount financed: \$ \_\_\_\_\_ Date/estimated date of purchase: \_\_\_\_\_

**(Please include any documentation, such as an account statement, to support this claim, if available).**

2. How did you apply for financing?

a. \_\_\_ Over the phone with a sales associate      b. \_\_\_ Online      c. \_\_\_ Don’t recall

3. Did your finance arrangement with Dell/DFS include an initial “no interest” period (e.g., no interest for 90 days, no interest for six months, no interest until 2007)?

\_\_\_ Yes                                      \_\_\_ No                                      \_\_\_ Don’t recall

4. At the time you agreed to accept financing from Dell/DFS, were you under the impression that your finance arrangement would include an initial “no interest” period?

\_\_\_ Yes                                      \_\_\_ No                                      \_\_\_ Don’t recall

If you answered yes to number 4, please describe the initial “no interest” period financing terms you thought you would receive (e.g., “90 days no interest,” “six months no interest”) and explain why you believed you had been approved for such terms.

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5. If you answered "Yes" to question 4, please answer the following questions:
- a. What is/was the interest rate you were actually charged by Dell/DFS on your Dell Preferred Account? \_\_\_\_\_%
  - b. How much interest, if any, did you pay during the period you thought you would not pay interest? \$ \_\_\_\_\_  
**(Please provide any account statements you have available to support this claim).**
6. Did you receive notice in 2006 of a proposed class action settlement (Watson, et al. v. Dell, et al.) involving allegations that Dell misled consumers about their financing terms?
- \_\_\_\_\_ Yes                      \_\_\_\_\_ No                      \_\_\_\_\_ Don't recall
- If "Yes", did you file a "Request for Exclusion" with the Settlement Administrator?
- \_\_\_\_\_ Yes                      \_\_\_\_\_ No                      \_\_\_\_\_ Don't recall

**READ THE FOLLOWING BEFORE SIGNING**

PLEASE ATTACH TO THIS FORM **PHOTOCOPIES** of any documents you have to support your Claim. **DO NOT SEND ORIGINALS.**

I understand that any false statements made in this Claim Form are punishable as a Class A misdemeanor under Section 175.30 and/or Section 210.45 of the New York Penal Law.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_